



BOSCH

BOSCH EasyShip Tool Repair Program

The UPS Store Instructions.

BOSCH POWER TOOL REPAIR CUSTOMER:

To utilize **Bosch EasyShip** Tool Repair, please provide this document to The UPS Store associate, along with your Bosch power tool repair & contact instruction sheet, to process your **EasyShip** repair transaction.

Note: EasyShip is available in U.S. ONLY and we cannot ship to a P.O. Box.

THE UPS STORE ASSOCIATE:

Bosch Tool Corporation utilizes the Corporate Retail Solutions Returns program to return BOSCH power tools.

Follow the instructions listed below, and ring-up all charges within your POS

1. Customer will arrive with tools to be returned.
2. Access POS work order for BOSCH.

Corporate Accounts/Work Orders/"A-F"/"Bosch Tools" or Corporate Accounts/Work Orders/"M-R"/"Robert Bosch Tools"

3. Enter the appropriate information into the POS Work Order and press POST to complete the transaction.

If you have any questions regarding this, please call MBE Technical Operations at 800-546-8008.



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BOSCH POWER TOOL REPAIR REQUEST

Please review & complete this form and include with your tool sent in for repair

Customer Information

Name:	*Contact Phone # () -
Street:	
City, State, Zip:	

*If we need to contact you about your order. We will use your phone # to reference your repair order. EasyShip is available in U.S. ONLY and we cannot ship to a P.O. Box

Tool Purchase Date _____ Model # _____

Brief Description of problem: _____

Use backside if needed

Select one of the following options

Please evaluate my tool for Warranty consideration (include a copy of dated purchase receipt or other proof of purchase).

If your tool does not qualify for warranty repair, Bosch will repair & return at a total repair charge not to exceed 50-55% of new tool replacement cost (our MaxVantage rate), unless you require us to contact you with an estimate of the repair charge.



MaxVantage is a complete factory-quality repair, warranted for one year, completed at the lowest cost for parts & labor. If you would like to know the specific MaxVantage cost for your tool model, please visit our website www.boschtools.com or call Bosch Service at 1- 800-346-4103.

Free Outbound Shipping & Extended one-year repair warranty with all MaxVantage repairs!

Yes, please repair & return at the Bosch MaxVantage Repair Cost.

Tools are typically repaired & returned in 5-7 business days of receipt by Bosch

Please call me with Repair Estimate for my approval. I accept that the following handling fees will apply:

Cordless Tools	\$20.00
Professional & Industrial Tools	\$30.00
Model 11304 Brute & Bench Top Tools	\$40.00
Estimates add 3-5 days to processing time	

We will contact you in regard your method of payment before we begin the repair process.